

COVID-19 spreads quickly so it's vital that we identify your contacts as soon as possible in order to break the chain of infection. After you test positive for COVID-19 and get your result from the NHS, you will receive two SMS (text) messages.

One from 'HSCresult' with a test code to add to the StopCOVID NI app, if you have it.

One from 'HSCtracing' for the Digital Self-Trace (DST) service, which contains a DST code for you to help us trace your contacts.

Please enter the test code into the StopCOVIDNI app. It will send out an alert to other app users who have been in close contact with you to advise them to self-isolate. The app is confidential and no information is shared with contact tracers, so please also use the Digital Self-Trace service.

Please enter the DST code on the trace.covid-19.hscni.net website. You will be asked for some information about you, the people you have been in contact with and the places you've been.

The Public Health Agency's contact tracing service may call you to talk about the information you have provided on the Digital Self-Trace website. It might be that we need more details.

Your contacts will receive a text message from 'HSCtracing' telling them to isolate as they are at risk of developing COVID-19. We will not share your identity with those whose details you provide.

If you cannot or prefer not to use Digital Self-Trace, a contact tracer will still try to call you. We make a number of attempts to get in touch and will leave a message. It would help us if you can think about and make a note of the people you have been in close contact with in the two days before your symptoms started (or before the date of your test if you have no symptoms).

We will also ask about the places you have worked and any other places you may have come into contact with people in the seven days before you felt unwell (or before the date of your test if you have no symptoms).

For more information read our easy explainer here: pha.site/DigitalSelf-Trace

Test ✓ Trace ✓ Protect ✓